

The Findings of Analytical Study of Graduates' Satisfaction on Summer Semester's  
Graduation Ceremony 2015/2016

Deanship Department	Study Findings Items of the Study	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Deanship of Student Affairs	Graduation ropes were delivered to students easily and quickly.	78.5 %	18.7 %	0.9 %	1.9 %	0 %
	Graduation ceremony won the admiration of the graduates' family members and friends.	47.7 %	37.4 %	6.5 %	2.8 %	5.6 %
	Graduates entered and left graduation ceremony venue in an organized manner.	43.9 %	39.3 %	10.3 %	4.7 %	1.9 %
	Trainings of graduation ceremony's rehearsal were conducted in an organized manner.	56.1 %	33.6 %	7.5 %	0.9 %	1.9 %
Financial Department	Certificates of graduates' clearance from liabilities were issued easily and quickly.	30.8 %	40.2 %	15 %	7.5 %	6.5 %
	Fees of the graduation ceremony were acceptable compared to other private universities.	22.4 %	52.3 %	14 %	7.5 %	3.7 %
	Financial Department staff dealt with students respectfully.	41.1 %	44.9 %	10.3 %	0.9 %	2.8 %

Department of Public Services and Maintenance	Graduation ceremony was well-organized.	44.9%	42.1%	10.3%	0.9%	1.9%
	Security procedures were satisfactory and there were no violations.	42.1%	43.9%	9.3%	3.7%	0.9%
	Means of transportation were comfortable.	29%	47.7%	16.8%	4.7%	1.9%
International and Public Relations Department	An adequate number of invitation cards were given to each graduate.	38.3%	30.8%	13.1%	9.3%	8.4%
	Signboards and announcements of graduation ceremony were adequate.	36.4%	51.4%	9.3%	1.9%	0.9%
	Invitees were received properly.	32.7%	43.9%	15%	5.6%	2.8%
Supplies and Procurement Department	Graduation ropes were neat.	35.5%	41.1%	14%	7.5%	1.9%
	Gifts and other supplies of the graduation ceremony were suitable.	34.6%	43%	14%	5.6%	2.8%

Study Findings

Graduates who were completely satisfied with the graduation ceremony	Graduates who were satisfied with the graduation ceremony	Graduates who did not decide whether they satisfied or dissatisfied with the graduation ceremony	Graduates who were dissatisfied with the graduation ceremony	Graduates who were strongly dissatisfied with the graduation ceremony
40.93 %	40.69 %	11.09 %	4.36 %	2.93 %